

massage chairauto-check list

Get into: : Press and hold Settings for 4 seconds, Enter the password interface , Password 0592, enter auto-check model



No.	故障描述 problem description	可能发生原因 steps of shooting the trouble	排除方法 steps of shooting the trouble	备注 remark
28	侧板检测到按键长按超过45S The side panel controller has detected that any button has been pressed for more than 45 seconds	1. 有按键卡键 1. one of the button has been blocked.	1. 检查侧板按键 Check the side panel buttons	实时检测 turn on the chair
01	手控器检测到按键长按超过40S remote control tested any key pressed more than 40 seconds	1. 有按键卡键 1. one of the KEY has been blocked.	1. 检查手控器按键 1. Detect remote control buttons	实时检测 turn on the chair
02	手控器与中心板超过4S未成功通讯 remote control did not connected well	1. 手控器连线断线 1. remote control wire is broken	1. 更换手控器连线 1. change the wire of remote control	实时检测 turn on the chair

03		上下限位传感器同时有效 tested signals from up & down limit sensor at the same time.	1. 上下限位传感器坏 2. 背架连线脱落 1. upper&lower limit sensor is broken. 2. backrest wire or the terminals broken.	1. 更换上下限位传感器 2. 检查背架信号线连接 1. Change up & down limit sensor 2. check whether the backrest wire is well connected	实时检测 turn on the chair
04		机芯有行走功能开启时, 检测到行走计数异常 didn't tested the rolling counting signal	1. 背架信号对插线接触不良 2. 行程计数传感器坏 1. backrest wire is not well connected. 2. the counting sensor of the rolling motor is broken	1. 检查背架信号对插线是否插好 2. 行程计数传感器坏 1. check whether the backrest wire is well connected 2. change the counting sensor of the rolling motor	机芯有行走功能开启时, 实时检测 start the rolling function
06		小腿与中心板未成功通讯 footrest did not connected well	对插线接触不良或断裂 1. connector of leg rest wire not well 2. wire of leg rest broken	检查或更换对插线 1. check the connector of leg rest wire 2. change the wire of leg rest	进入自检模式时检测 enter auto-check model
09		5S钟未检测到揉捏电机转动圈数计数信号 more than 5 seconds did not tested the kneading counting signal	1. 宽度检测板坏 2. 宽度板连线异常 3. 揉捏电机坏或皮带脱落 1. width inspection board is broken 2. the wire connect to the width inspection board is disconnected 3. kneading motor is broken or kneading belt is lost	1. 更换宽度检测板 2. 更换背架信号线 3. 更换电机 1. change width inspection board 2. change backrest wires. 3. change kneading motor	进入自检模式时检测 enter auto-check model

10		5S钟未检测到宽位信号 more than 5 seconds did not tested the narrow signal	<ol style="list-style-type: none"> 1. 宽度检测板坏 2. 宽度板连线异常 3. 揉捏电机坏或皮带脱落 <ol style="list-style-type: none"> 1. width inspection board is broken 2. the wire connect to the width inspection board is disconnected 3. kneading motor is broken or kneading belt is lost 	<ol style="list-style-type: none"> 1. 更换宽度检测板 2. 更换背架信号线 3. 更换电机 <ol style="list-style-type: none"> 1. change width inspection board 2. change backrest wires. 3. change kneading motor 	进入自检模式时检测 enter auto-check model
13		上下限位传感器同时有效 tested signals from up & down limit sensor at the same time.	<ol style="list-style-type: none"> 1. 上下限位传感器坏 2. 背架连线脱落 <ol style="list-style-type: none"> 1. upper&lower limit sensor is broken. 2. backrest wire or the terminals broken. 	<ol style="list-style-type: none"> 1. 更换上下限位传感器 2. 检查背架信号线连接 <ol style="list-style-type: none"> 1. Change up & down limit sensor 2. check whether the backrest wire is well connected 	进入自检模式时检测 enter auto-check model
14		40S钟未检测到上限位传感器信号 more than 40s didn't tested the signal from the upper limit sensor	<ol style="list-style-type: none"> 1. 上限位传感器坏 2. 背架连线脱落 3. 行走电机坏或断线 <ol style="list-style-type: none"> 1. upper limit sensor is broken. 2. backrest wire is disconnected 3. rolling motor is broken or rolling motor wire disconnected 	<ol style="list-style-type: none"> 1. 更换上限位传感器板 2. 检查背架信号线连接 3. 更换行走电机或连线 <ol style="list-style-type: none"> 1. change upper limit sensor 2. check whether the backrest wire is well connected. 3. change rolling motor or rolling motor wire. 	进入自检模式时检测 enter auto-check model
15		机芯有行走功能开启时,检测到行走计数异常 didn't tested the rolling counting signal	<ol style="list-style-type: none"> 1. 背架信号对插线接触不良 2. 行程计数传感器坏 <ol style="list-style-type: none"> 1. backrest wire is not well connected. 2. the counting sensor of the rolling motor is broken 	<ol style="list-style-type: none"> 1. 检查背架信号对插线是否插好 2. 行程计数传感器坏 <ol style="list-style-type: none"> 1. check whether the backrest wire is well connected 2. change the counting sensor of the rolling motor 	进入自检模式时检测 enter auto-check model

16		<p>上限位传感器检测到信号后2S内又检测到下限位传感器信号</p> <p>test the signal from upper limit sensor in 2 seconds test the lower limit sensor</p>	<p>1. 下(上)限位传感器坏</p> <p>1. lower limit sensor or upper limit sensor is broken.</p>	<p>1. 更换下(上)限位传感器板</p> <p>2. 检查下(上)限位传感器线连接</p> <p>1. change lower limit sensor or upper limit sensor</p> <p>2. Check if the lower limit sensor or upper limit sensor wire is properly connected.</p>	<p>进入自检模式时检测</p> <p>enter auto-check model</p>
17		<p>40S钟未检测到下限位传感器信号</p> <p>more than 40s didn't tested the signal from the lower limit sensor</p>	<p>1. 下限位传感器坏</p> <p>2. 背架连线脱落</p> <p>3. 行走电机坏或断线</p> <p>1. lower limit sensor is broken.</p> <p>2. backrest wire is disconnected</p> <p>3. rolling motor is broken or rolling motor wire disconnected</p>	<p>1. 更换下限位传感器板</p> <p>2. 检查背架线连接</p> <p>3. 更换行走电机坏或连线</p> <p>1. change lower limit sensor</p> <p>2. check whether the backrest wire(black) is well connected.</p> <p>3. change rolling motor or rolling motor wire.</p>	<p>进入自检模式时检测</p> <p>enter auto-check model</p>
18		<p>下限位传感器检测到信号后2S内又检测到上限位传感器信号</p> <p>test the signal from lower limit sensor in 2 seconds test the upper limit sensor</p>	<p>1. 上(下)限位传感器坏</p> <p>1. upper limit sensor or lower limit sensor is broken.</p>	<p>1. 更换上(下)限位传感器板</p> <p>2. 检查上(下)限位传感器线连接</p> <p>1. change upper limit sensor or lower limit sensor</p> <p>2. Check if the lower limit sensor or upper limit sensor wire is properly connected.</p>	<p>进入自检模式时检测</p> <p>enter auto-check model</p>
19		<p>小腿推杆开启2.5S未检测到计数信号(或40S未检测到推杆到位信号)</p> <p>when start the leg rest actuator, there is no counting signal for more than 2.5 seconds</p> <p>(or 40 seconds did not test the actuator Reset signal)</p>	<p>1. 小腿推杆电机坏</p> <p>2. 小腿推杆电机连线脱落</p> <p>1. leg rest actuator broken</p> <p>2. leg rest actuator wire broken</p>	<p>1. 更换小腿推杆电机</p> <p>2. 检查小腿推杆电机连线</p> <p>1. change leg rest actuator</p> <p>2. check the wire of the leg rest actuator</p>	<p>进入自检模式时检测</p> <p>enter auto-check model</p>

21		机芯板与中心板超过6S未成功通讯 The communication between the core board and the main board has not been successful for more than 6 seconds	1. 机芯板连线断线 1. Core board wiring disconnection	1. 更换机芯板连线 1. change backrest wires.	实时检测 turn on the chair
25		背部推杆开启2.5S未检测到计数信号 (或40S未检测到推杆到位信号) when start the backrest recline actuator, there is no counting signal for more than 2.5 seconds (or didn't tested the signal from the actuator mother then 40 seconds)	1. 背部推杆电机坏 2. 背部推杆电机连线脱落 3. 背部推杆计数连线脱落 1. backrest recline actuator is broken 2. backrest recline actuator wire is disconnected 3. the signal wire of the backrest recline wire is disconnected	1. 更换背部推杆电机 2. 检查背部推杆电机连线 3. 检查背部推杆计数连线 1. change backrest recline actuator 2. check whether backrest recline actuator motor wire is well connected. 3. check whether the signal wire of the backrest recline actuator is well connected	自检开启时检测 enter auto-check model

