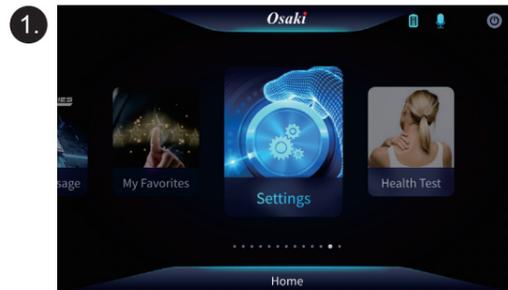


Tablet Bluetooth Connection Steps

Scan QR Code to Watch Tutorial:



After the chair is installed, it must be manually connected to the tablet for the first use. The steps are as follows. Once the tablet is successfully connected, the chair will automatically connect for future use.



Open "settings".



Pull down the function bar on the left. Find the "Bluetooth" menu and click.



Long press "Bluetooth On/Off" until it changes to "Bluetooth Low Energy On".



Click to turn on the Bluetooth switch so that the icon changes to .



Find the Bluetooth number "Grand Duo-XXXX-XXX" and connect to it. After connecting, there will be a on the right.

Note:

If two Bluetooth devices with the same name but different MAC addresses appear, prioritize connecting to the one with the larger fourth digit in the MAC address.

Connect:
Grand Duo-2407-001
XX:XX:XX:48:XX:XX

If the Bluetooth connection is successful but the chair cannot be powered on through the tablet, please switch to the other Bluetooth device for connection.

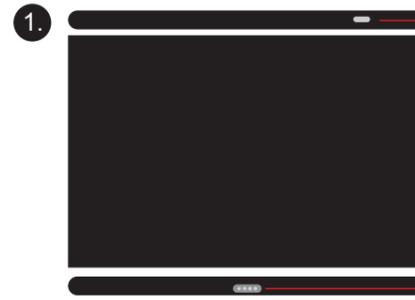
If only one Bluetooth device is found, please connect directly.

Program Update by OTA Guide

Scan QR Code to Watch Tutorial:

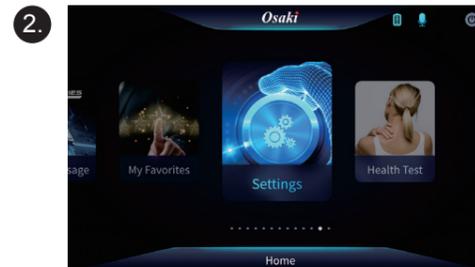


Tablet program upgrade: Wait until the tablet's battery has more than 3 bars before upgrading the tablet software. Charging: The chair will continue charging as long as the base switch is turned on, whether the chair is in use or not.



1. Power button

Plug in the power cord and turn on the switch located at the bottom on the back of the chair. Place the tablet into the charging slot and charge it for more than 4 hours. After, press and hold the power button on the upper right corner of the tablet for 2-3 seconds to turn it on. Ensure that the battery icon shows at least 3 bars of charge.



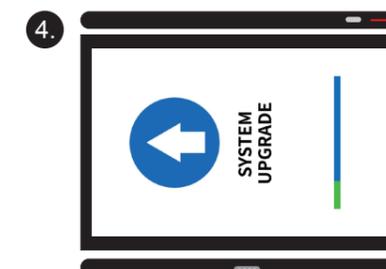
2.

Go to the system settings screen, click on the Wi-Fi option in the left menu, select a high-quality network, enter the password, and connect to the Wi-Fi.



3.

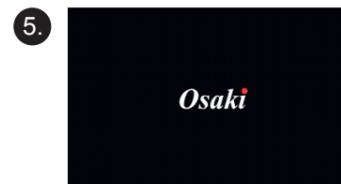
Once connected, go to "System Settings," then "Left Menu," and "System Upgrade." Wait for a minute, and check if the version number is the same. If the version number is different, it means there is a new update available. You can click the "Upgrade" button to update the tablet.



4.

Power button

After the program is downloaded, the tablet will automatically shut down. Press and hold the power button on the upper right corner of the tablet for 2-3 seconds to trigger the upgrade.



5.

Once the upgrade is complete, the tablet will automatically shut down again. Press and hold the power button on the upper right corner of the tablet for 2-3 seconds. Repeat Step 4 to connect to Wi-Fi again, check the system upgrade page, and verify if the version number is the same. If the version numbers match, the upgrade was successful. If not, repeat the steps to upgrade again.

After upgrading the tablet software, please reconnect the massage chair following the same method used for the initial connection.

- * 1. A system upgrade will erase all usage data (including Bluetooth connection records, Wi-Fi connection records, system settings, favorites, etc.).
- * 2. Do not turn off the power during the upgrade process, as this may cause the upgrade to fail. Only after-sales technicians can restore the system in such cases.